



27th October 2009

LSC Group wins UKCeB Excellence Award for ‘Business Improvement and Transformation’

LSC Group, a subsidiary of Babcock’s Marine division, has been awarded the prestigious UKCeB 2009 Excellence Award for Business Improvement and Transformation for their deployment of Collaborative Working Environments across the Defence enterprise. The Excellence Awards were announced and presented on 20 October, at the UKCeB Good Practice Market Place in Bristol, which is supported by DE&S. The theme for the event was collaboration between teams and organisations, and the judging criteria for the awards were:

- Degree of collaboration involved
- Impact of work
- Innovative approach
- Potential for application in other areas
- Ease of implementation
- Application of past learning

LSC Group, working in partnership with Babcock’s Marine division and the MOD, took the award against stiff competition from AgustaWestland for its Integrated Operational Support Management Information System, and the MoD Future Logistic Information Services Logistic Coherence Information Architecture project. The other UKCeB winner this year was Microsoft in the Secure Information Sharing category, for its internet-based Secure Information Sharing Service.

The CWE provides a secure web-based workspace, enabling members from disparate organisations to work together and share information within a single secure environment. It is driven by an integrated suite of COTS applications:

- Oracle WebCenter Suite providing portal access and single sign-on (integrating with key MoD and industry systems);
- Tibco workflow providing business process automation (enabling rapid development of new automated processes);

- Formtek:Orion providing advanced, secure document management (hosted from Babcock's Keynsham data centre); and
- IBM Cognos providing business intelligence data mining and reporting.

This integrated toolset provides full end-to-end process management for web-enabled virtual project teams, with access and security managed at community, project and/or user level.

The LSC Group submission was based on the implementation of a CWE across the Submarine Support Enterprise, to link the UK MoD Submarine Support Integrated Project Team (SubIPT) and its industrial partner the Submarine Support Management Group (SSMG) in an extended business enterprise, demonstrating clear and significant benefits, including time and cost savings and improved project management. The submission also described how the lessons learned and experience gained had enabled the wider deployment of variants of the CWE, including the Hercules IPT, the LogNEC Programme Management Office and the Major Warships Design Support Alliance, giving an indication of the widespread applicability of the core CWE across the Defence business enterprise to deliver business improvement and transformation. The CWE is now widely used by a growing number of UK defence sector communities (currently approaching 3,500 users among the maritime user-base including MoD project teams, naval bases, platforms and industrial contractors) and abroad by the Babcock led Canadian Submarine Management Group (CSMG). Driven by business needs, the CWE is continually improving its functionality and capability, and is now being applied to new design and build programmes such as the Successor Trident replacement programme.

Steve Shepherd, UKCeB Executive Director and a member of the judging panel, said,

“The judges were particularly impressed with the LSC entry on a number of fronts. Crucially, the direct involvement of their customer, demonstrated by the joint presentation of the LSC submission, meant that the transformation approach was business driven and included a very thorough process re-engineering phase. However, the project had clearly not just focused on the process and the technology but also on the behavioural aspects of change. This had delivered an overall impact on the speed of response to the end customer, reduced cost and improved relationships and was a clear success. Finally, the ability to extend the initiative across 50 different communities was an important factor in the LSC Group award”.

Commenting on the award, Babcock Marine divisions' head of information and knowledge management Chris Rowley said: "We are delighted to see LSC Group taking this award, which recognises the considerable contribution the CWE service has made in terms of business improvement and transformation in both the Maritime sector and wider commercial market place".

For further information on the LSC Group Collaborative Working Environment and its applicability to your business enterprise, contact:

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